**UNIT 17**

***Room Service. Can I Help You?***

1.

- Room service. Can I help you?

- Hello. Could I have a bottle of champagne, please?

- Certainly. What room number, please?

- Room 352.

- And how many glasses do you need?

- We need four, please.

- Right away, sir.

2.

- Housekeeping. Valery speaking. Can I help you?

- Yes, please. My husband’s suit needs dry cleaning and I have a dress that needs ironing. Shall I leave them at reception?

- No, you don’t need to do that. I’ll send someone up for them right away. What’s your room number?

3.

- Good morning! Room service.

- Good morning. Could we have a continental breakfast for two with orange juice and coffee, please?

- Certainly. A continental for two. Which room number, please?

- 697. How long will it be? We need to leave in half an hour.

- It’ll be with you in fifteen minutes.

- Great! Thank you very much.

4.

- Hello. Housekeeping. Can I help you?

- Yes, please. Can you put a new zip in a pair of trousers? I need them this afternoon.

- We can do that for you by lunch time, sir. Do they need pressing?

- Oh, yes, please.

- I’ll send someone up to your room.